Mentoring Connector: How to Reset my Password?

The new system includes a self-reset password feature. Follow these steps to reset your Mentoring Connector Admin Password. If you run into any challenges, or do not know your account’s email address, please reach out to connector@mentoring.org – Thank You
STEP 1
Go to portal.mentoring.org. You will see the login screen – below the red login button is the "Forgot Password" Feature

STEP 2
Click on Reset
STEP 3

Enter the email address associated with your Admin Portal Account

If you do not have an Admin Account, please get in touch with your Admin and request an account in the system.

STEP 4

Click on Reset Password once you've entered the associated email address
STEP 5

The following message will appear once you clicked on the reset button

Forgot Password

If the email address provided is associated with an existing account, you will receive an email to reset your password. Follow the instructions in the email to reset your password.
STEP 6

Access your email account and find the Reset Password Email. Click the link highlighted below to reset your password.

If you do not receive the email, please check your spam or junk email. Also, remember that the message will go to the email initially associated with the admin account. If you do not have an account in the system, please request your Admin to add you.
STEP 7

The link will take you to the admin portal site, where you can reset your password.

Please remember the security combination requirements as outlined below

![Password Reset Form](image)
Once you’ve created your password, it will take you back to the login screen where you can enter your updated credentials.

If you run into any challenges, please get in touch with the MC Team via connector@mentoring.org for support.